



रीजनल इंस्टिट्यूट ऑफ पैरामेडिकल एन्ड नर्सिंग साइंसेज  
REGIONAL INSTITUTE OF PARAMEDICAL AND NURSING SCIENCES

(भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, स्वायत्त संस्थान)  
(An Autonomous Institute under Ministry of Health & Family Welfare, Govt. of India)

RIPANS

website: [www.ripans.in](http://www.ripans.in)

जेमाबोक, आईजोल, मिज़ौरम - 796017  
Zemabawk, Aizawl, Mizoram - 796017

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email: [admin@ripans.ac.in](mailto:admin@ripans.ac.in)

No.D.19015/4/2011-RIPANS/

Dated: Aizawl, the 3<sup>rd</sup> November, 2023.

**TENDER NOTICE**

Sealed quotations are invited for providing 300Mbps Lease Line Internet connectivity (1:1 uncompressed with last node) from reputed Internet Service Provider (ISP) at RIPANS, Zemabawk, Aizawl.

Details of the tender documents along with terms & conditions can be downloaded from the Institute website [www.ripans.ac.in](http://www.ripans.ac.in)

(डॉ. संजय डी. सावंत/Dr. SANJAY D. SAWANT)

निर्देशक /Director

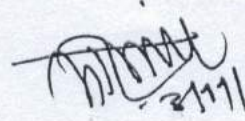
रीजनल इंस्टिट्यूट ऑफ पैरामेडिकल/Regional Institute of Paramedical  
& नर्सिंग साइंसेज /Nursing Sciences  
आइजोल : मिज़ौरम/Aizawl : Mizoram.

## TERMS & CONDITIONS

1. The tender should be superscribed on the cover as **“TENDER FOR PROVIDING LEASE LINE INTERNET CONNECTIVITY AT RIPANS”** addressed to the Director, RIPANS, Aizawl, Mizoram.
2. Last day of submission: – **17<sup>th</sup> November, 2023 (5:00 pm)**
3. Date & Time of opening: - **20<sup>th</sup> November, 2023 (11:00 am)**
4. Tender Fee of Rs.1000.00 (Non-refundable) should be deposited and Deposit Slip should be submitted along with the bid document. The Bank details for payment of the Tender fee is as below:

Name of Account Holder	Director, RIPANS
Name of Bank	Bank of Baroda
Bank Branch	Aizawl, Mizoram
Account Number	30800100000168
IFSC	BARB0RIPANS
MICR Code	796012002

5. In the event of the date being declared as a closed holiday for client's office, the due date for submission of bids and opening of bids will be the following working day at the appointed times.
6. Bidders/Tenderers need to scan and upload the required documents like GST/MVAT/Sales tax registration, PAN Number/Card, valid document regarding the existence and registration of the firm along with the with technical bid.
7. Successful Bidder should deposit 3% of the total contract value as Performance Security in favour of Director, RIPANS, Aizawl. (Details of deposit same as sl.No.2 above). Performance Security is refundable on completion of warranty period.
8. Warranty Period of at least 1 year should be given for connectivity from the date of final commissioning.
9. The tender should be complete in all respects and signed in all pages. There should be no cutting or overwriting on the body of the tender, otherwise it will summarily be rejected.
10. Successful Bidder will have to provide all services & installation of equipments in good condition within the period fixed by the Institute.
11. Annual Turnover Statement of the ISP for the last 3 FY ending 31<sup>st</sup> March, 2022 duly signed by Charter Accountant should be submitted with the tender.
12. The ISP has to give an affidavit duly attested by the Notary Public (in original) on a non-judicial stamp paper of Rs. 10/- that there is no vigilance/CBI /FEMA case pending against the company/ISP
13. ISP must conduct a passive survey at the Campus on any working days before submitting their bid.
14. Settlement of disputes – Director, RIPANS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.



15. The Institute is not bound to accept the lowest rate and reserved the right to accept or reject any tender without assigning any reason thereof.

### **CRITERION FOR ELIGIBILITY**

1. The ISP must have past experience with Govt./Semi-Govt./PSU/Private for high-speed lease line internet connectivity for a minimum of 5 years.  
(Experience Certificate to be submitted along with the tender document).
2. The ISP must have a fully functional Customer Service Centre in the Consignee State.
3. The ISP must ensure that the local loop provisioning does not violate regulations as laid down by Govt. of India/TRAI in respect of such links/networks. ISP will be responsible for making all the payments towards the local loop changes/rental charges, etc.
4. The tender should be submitted in two-bid system i.e., Technical and Financial bid.
5. All configurations including proxy set up of server, if necessary, should be completely inclusive.
6. Percentage of GST must be mentioned clearly. If not mentioned, it will be presumed that the rate quoted are inclusive of all taxes.

### **DELIVERY PERIOD AND INSTALLATION**

1. On award of Contract to the successful bidder, the ISP should immediately deliver and install the dedicated lease line to the Institute and complete the set up within 10 days from the date of issuing the contract order.

### **SERVICE, MAINTENANCE & PAYMENT**

1. The ISP should provide services 24/7 in case of any connectivity complaints/internet speed or any other technical faults immediately without any extra cost during the warranty period.
2. Payment will be made on quarterly basis.
3. 99% up time shall be calculated as  $(\text{Total time-down time} \times 100 / \text{total time})$  deduction in payment will be made for down time in the bill raised by the ISP).

### **RESPONSIBILITIES UNDER THE CONTRACT**

1. To provide 300 Mbps Lease Line Internet Connectivity (1:1 uncompressed and unshared with last node) at RIPANS, Aizawl.
2. Internet Router port at ISP gateway for required bandwidth and at least 6 public IP address including reserve lookups configured at this Ips.
3. Installation, commissioning and configuring of the link (Antenna, Server, MUX, Modem and Router, ports and cables).



4. Maintenance Support Service 24/7 for bandwidth.
5. ISP will require signing of service level agreement having the following:
  - a) **Bandwidth:** 300Mbps (1:1) dedicated Lease Line Internet Bandwidth at all times.
  - b) **Packet losses:** Less than 1% (Avg. over looping) at any given point of time to any part of globe.
  - c) **Latency:** Less than 150 MS from RIPANS to ISPs tier peering point.
  - d) **Network availability:** More than 99% per month.
6. If the service is not found satisfactory of the client, the contract will be cancelled with one month notice.
7. ISP should furnish Bank Certificate as per sample below along with the tender document.

### **BANK CERTIFICATE**

*(To be issued on Bank letter head)*

This is to certify that \_\_\_\_\_ is a reputed person with good financial standing. If the contract, namely, \_\_\_\_\_, **Tender Enquiry No.** \_\_\_\_\_ is awarded to the above firm, we shall be able to provide overdraft/credit facilities to extent of Rs \_\_\_\_\_ to meet their working capital requirements for executing the above contract subjected to fulfillment of Banks's terms and conditions only.

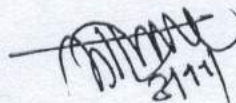
It is clarified that this Certificate is issued without any risk and responsibility on the part of (Name of bank) \_\_\_\_\_ or any of its officials in any respect whatsoever, more particularly either as a guarantor or otherwise. This certificate must be taken private & confidential report given by the Bank without prejudice and on the express condition that (name of the bank) \_\_\_\_\_ & its officials are held free from any liability in connection with it.

Signature of Chief Manager :

Name of the Chief Manager :

Address of the Bank :

Date with Stamp of the Bank:

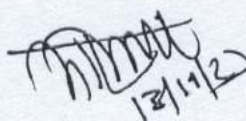


### CHECK-LIST

1. Name of the Company/Service Provider: \_\_\_\_\_
2. Name of the Authorized person: \_\_\_\_\_
3. Address of the Company/Service Provider: \_\_\_\_\_
4. Email ID: \_\_\_\_\_ Contact Details: \_\_\_\_\_

Sl. No	Activity	Yes/No	Page No in Document	Remarks
1	Tender Fee Receipt			
2	Valid documents regarding the existence and registration of the firm/ISP (GST, PAN Card, etc.)			
3	Bank Certificate as per format			
4	In case of Indian Tenderer, have you furnished Income Tax Account number as allotted by the Income Tax Department, Govt. of India? If exemption is claimed, documentary proof of the same may be uploaded (Tax Exemption Certificate)			
5	Name and full address of your Banker (s) along with your Account Number			
6	Have you submitted an affidavit duly attested by the Notary Public (in original) on a non-judicial stamp paper of Rs. 10/- that there is no vigilance/CBI /FEMA case pending against the firm/ISP			
7	Experience Certificate			
8	Declaration by the Firm/ISP			

**Signature and Seal of the authorized ISP**



**PRICE SCHEDULE FOR FINANCIAL BID**

**(A) BANDWIDTH**

Sl. No	Item Description	Dedicated Lease Line Internet bandwidth	Compression Ratio	Rate	GST	Total Charges
1.	Annual Rental Charge	300 Mbps				
2	Any other charges ( to be specified, if any)					
<b>TOTAL</b>						

**(B) HARDWARE**

Sl. No	Item Description	Quantity	Rate	GST	Total Charges
1	One time installation and configuration charges				
<b>TOTAL</b>					

TOTAL (A+B) = Rs. \_\_\_\_\_

Rupees (In words): \_\_\_\_\_

Signature and Seal of the authorized ISP



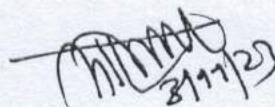
**DECLARATION BY THE FIRM/ISP**

This is to certify that I/We before signing this tender have read and fully understood all the terms and conditions contained herein and undertake myself/ourselves to abide by them.

**Name & Signature of the Bidder with Seal**

**Address:** \_\_\_\_\_  
\_\_\_\_\_

**Contact:** \_\_\_\_\_

Handwritten signature and date: 31/11/23